



Employee Task Aid

Task Aid Titles

- Log On
- Forgot Password
- Request an Account Using the SAAR Form
- View User Record
- Edit User Record
- Edit Record via Advanced Form
- View Transcript Status
- Use Global Search
- Register for an OLT Course
- Register for Instructor-led Training (ILT)
- Withdraw from an ILT
- Indicate Interest in a Future Session

- Submit an Exception Request
- Request a Certification
- Request Education/Experience Verification
- Submit an Equivalency/Fulfillment Form
- Request External Training Credit
 - Within a Certification
 - From Transcript
- Create an IDP
- Create an IDP from Template
- Update an IDP
- View Submitted Forms

To foster a high-performing, qualified civilian acquisition workforce.





FAI@mail.mil

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User Account Management



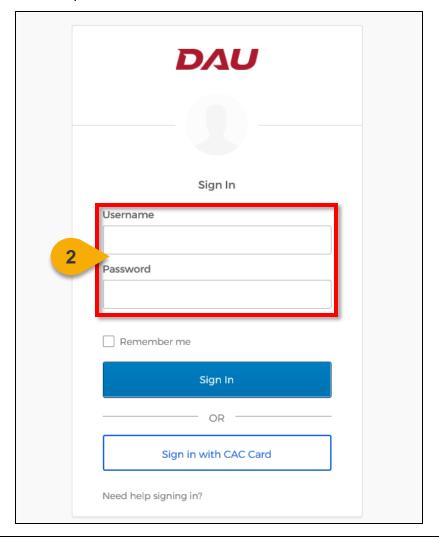
Log On

When you want to login...

Step 1: Go to URL: https://dau-stg.csod.com (do not use the Internet Explorer browser). You may want to log out of VPN before starting this process.

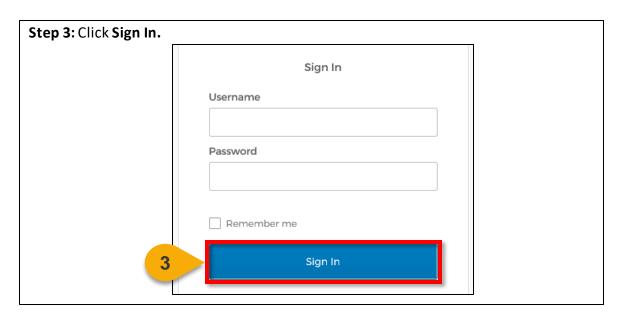


Step 2: The log on window will pop up. Enter your **Username** (your email) and **Password** in their respective fields.





Log On (Cont.1)



Once you successfully complete the SSO log in process, CSOD should open with your organization's logo in the upper left corner.



NOTE: If you receive an error message:

- Clear your cache
- Try a different browser
- Disconnect from the VPN



Forgot Password

When you can't log on...

Step 1: If you need help signing in, select the Need help signing in? link at the bottom of the window. DAU Sign In Username Password Remember me Sign In Sign in with CAC Card Need help signing in? Forgot password? Unlock account? Request an Account Okta support FAQs Help



Forgot Password (Cont.1)

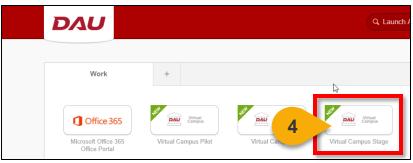
Step 2: If you already set up OKTA to reset your password, select the Forgot Password? option to have a new password/PIN sent to your email or phone. DAU Sign In Username Password Remember me Sign In Sign in with CAC Card Need help signing in? orgot password? Unlock account? Request an Account Okta support FAQs Help



Forgot Password (Cont.2)

Step 3: Select the OKTA support FAQs option and follow the directions for Q2. Q2: HELP! I requested a password be sent to me via email, but there is not a password in the email I was sent. Where is my password? WHY is there **NO PASSWORD** in the email? DAU - Okta Password Reset Requested Hi Teresa, A password reset request was made for your Okta account. If you did not make this request, please contact the DAU Help Desk dauhelp@dau.edu immediately. If you require further assistance, please view the Okta support FAQs or contact the DAU Help Desk using the options below: Okta support FAQs Phone: 703-805-3459 | 866-568-6924 | DSN: 655-3459; All Option 1 Email: dauhelp@dau.edu A: If you have not completed the account setup process, you will not be able to use the self-service feature to reset your own password. You need to request the DAU Help Desk (DAUHelp@dau.edu) provide you with your login informatin so you can officially setup your account. Include the last 4 of your SSN/EIN/FIN when submitting this request so your account can be validated.

Step 4: Once you have the username and password entered, the list of systems you have access to will pop up. Select the **Virtual Campus Stage** button.





Forgot Password (Cont.3)

Once you successfully complete the SSO log in process, CSOD should open with your organization's logo in the upper left corner.



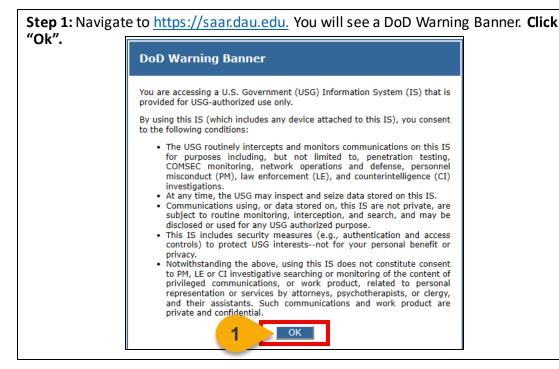
NOTE: If you receive an error message:

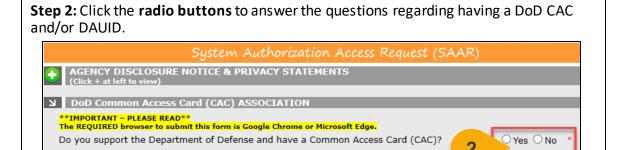
- Clear your cache
- Try a different browser
- Disconnect from the VPN



Request an Account Using the SAAR Form

When you need to complete the DAU SAAR for access to the Virtual Campus...





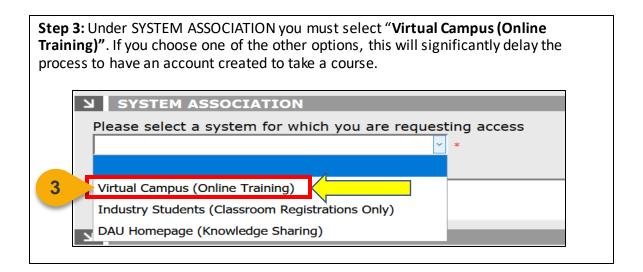
Do you know your DAUID?

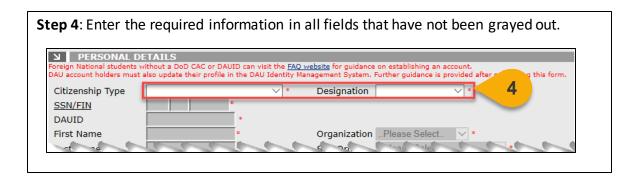
NOTE: If you support the Department of Defense and have a Common Access Card (CAC), the system can determine if there is already a DAUID associated to your information. If you select "Yes" and the system does find your account, the fields for your DAUID, Name, and Email address under PERSONAL DETAILS will automatically be filled in.

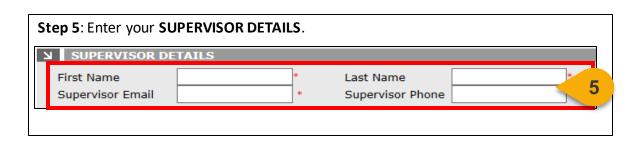


Yes O No

Request an Account Using the SAAR Form (Cont.1)



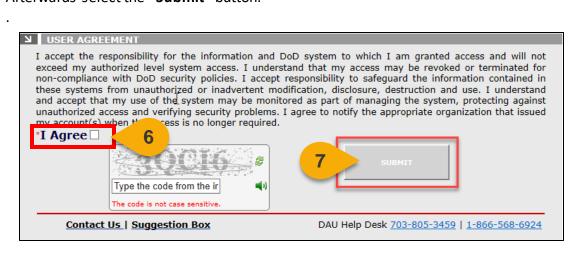






Request an Account Using the SAAR Form (Cont.2)

Steps 6 & 7: Read the USER AGREEMENT and check the "I Agree" box. Enter the code, which is not case sensitive, from the image in the box. You can select the green arrows to generate a new code or select the green sound image for the code to be vocalized. Afterwards select the "Submit" button.

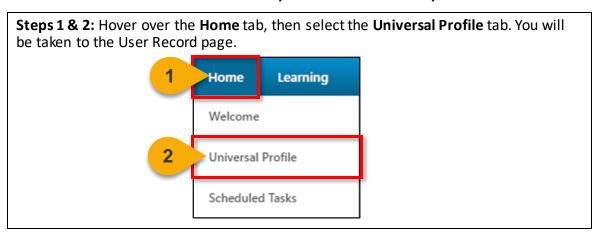


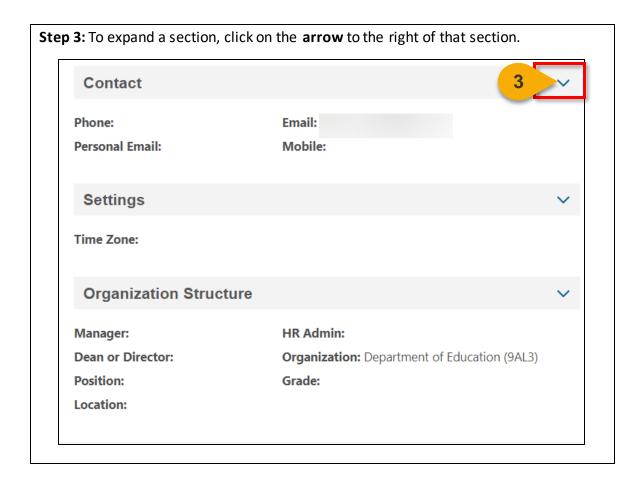
IMPORTANT: If there was any information that was not filled in correctly, there will be red text in the area of the form that requires your attention for correction. Afterwards, you will need to select the "**I Agree**" check box again and enter the new code in the image box for your SAAR to be submitted. Select the "**Submit**" button once you have completed the form. Afterwards the screen below will be generated.



View User Record

When you want to view your User Record...







Edit User Record

When you want to edit information on the user record...

Steps 1 & 2: Hover over the Home tab, then select the Universal Profile tab. You will be taken to the User Record page.

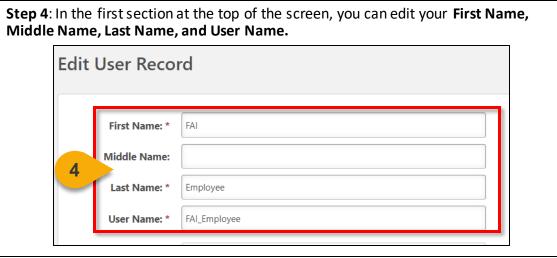
Home Learning
Welcome
Universal Profile
Scheduled Tasks

Step 3: Click the Edit Record button at the bottom left side of the screen to edit your User Record.

To help FAI accurately report training data, it is important that the data you enter on this page is correct.

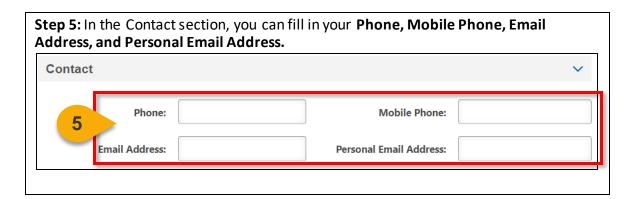
Click the Edit button at the bottom of this page to edit fields.

Name: FAI Employee
User ID: FAI_Employee
Original Hire Date:
Active Status: Active





Edit User Record (Cont.1)



Step 6: In the Time Zone section, you can click the dropdown to select the appropriate time zone for your location.

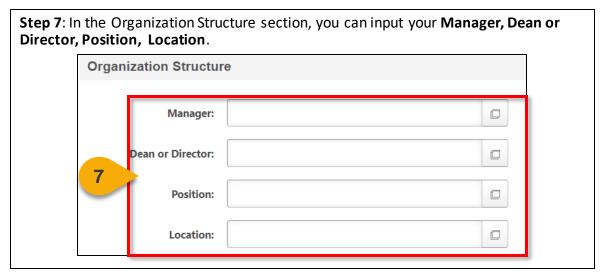
Settings

Please select a time zone

Please select a time zone

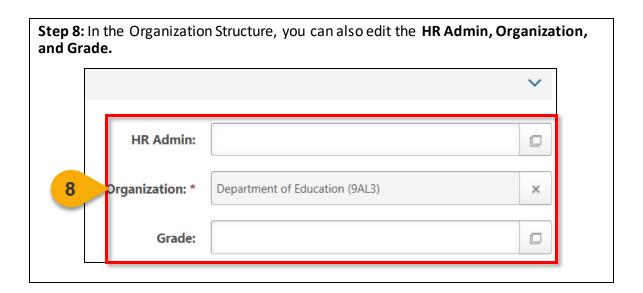
(UTC-12:00) International Date Line West

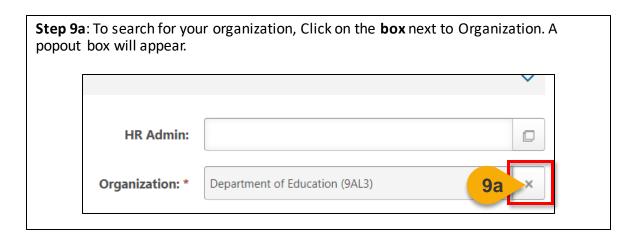
(UTC+13:00) Samoa

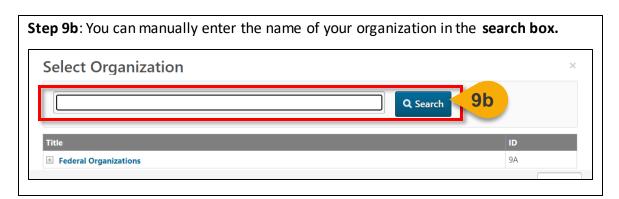




Edit User Record (Cont.2)

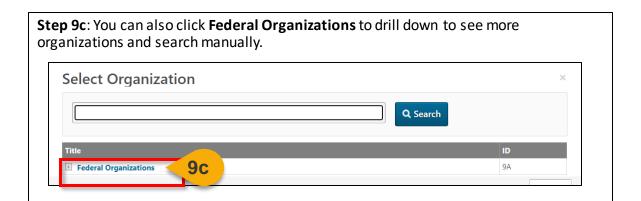


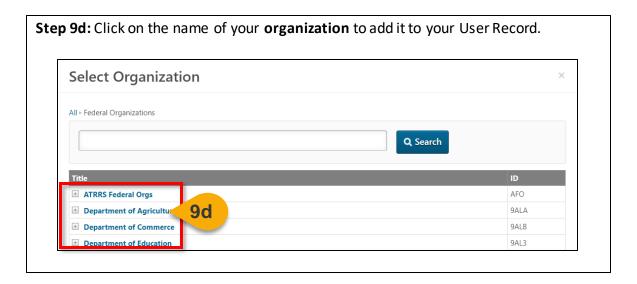


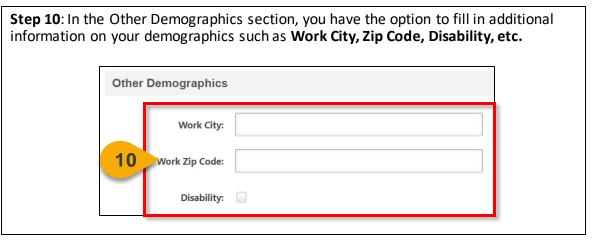




Edit User Record (Cont.3)

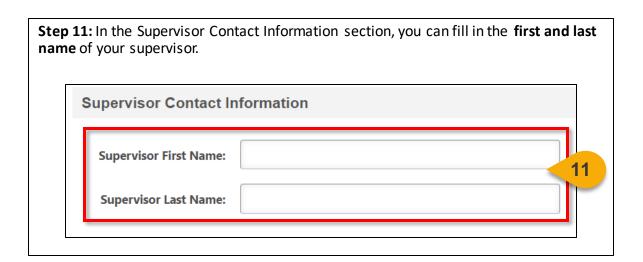


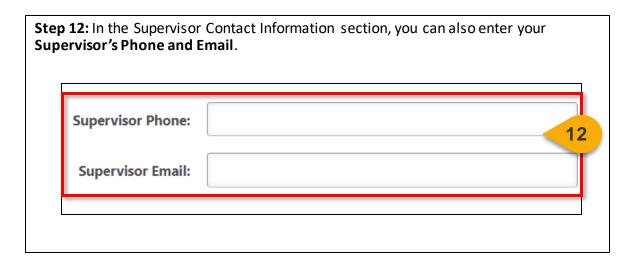


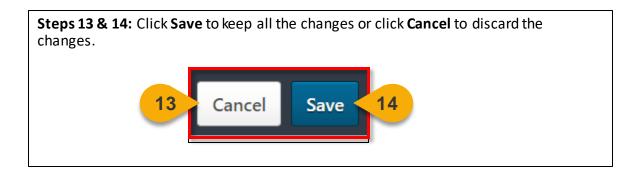




Edit User Record (Cont.4)





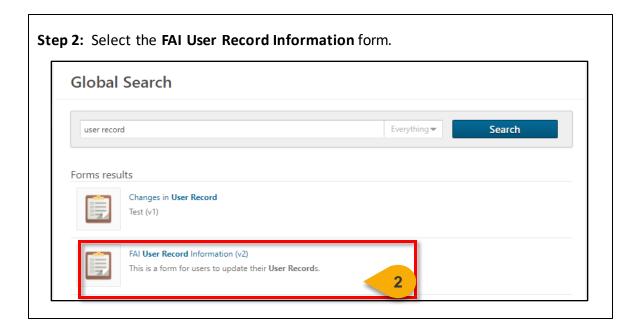




Edit User Record via Advanced Forms

When you want to edit the User Record using Advanced Forms...







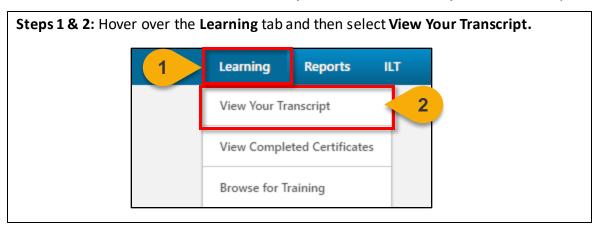
Edit User Record via Advanced Forms (Cont.1)

Steps 3 & 4: Fill in the form and click Submit at the bottom of the page when finished. Fields with a * are required. You will see the changes reflected on your User Record immediately. FAI User Record Information (v2) This is a form for users to update their User Records. All fields marked with an asterisk are required. First Name * 3 Middle Name Last Name * Suffix Cancel Submit Local System ID



View User Transcript

When you want to view your Transcript...

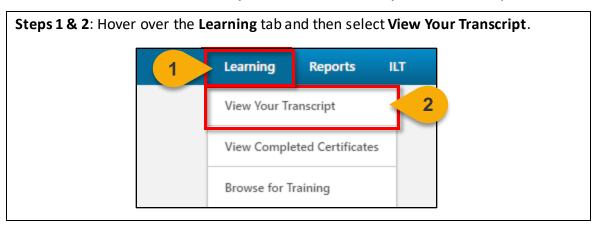


Step 3: You will be taken to your Transcript. You can click the dropdown arrow filter to show Active, Completed, and Archived courses. By default, only active courses you have not completed will be listed. Click on the arrows by each filter for dropdowns to sort the courses. Transcript: FAI Employee Active ▼ By Date Added ▼ Search for training All Types ▼ Search Results (12) Hide Certified Certifications **FAC 023 Basic Contracting for GSA Schedules** Open Curriculum Due: No Due Date Status: In Progress By Date Added All Types ▼ Active ▼ By Title All Types Active By Status Certification Completed By Date Added Curriculum Archived By Training Type Session By Due Date



View Transcript Status

When you want to view your Transcript status...



Your Transcript will display in the screen. The status of your courses will be listed underneath the title of the course.

Transcript: FAI Employee

Active By Date Added All Types Search Results (12)

FAC 023 Basic Contracting for GSA Schedules

Due: No Due Date

Status: In Progress

Open Curriculum



Use Global Search

When you want to search for Training, Certifications, or Forms...

Global Search: This predictive search bar, found at the top right of the home page, helps users search for training, certification and forms.

Step 1: Enter your desired Search Terms and click the Magnifying Glass or hit enter to search.

Search

The page will refresh, and your results will be listed on the page.

Global Search

FAC

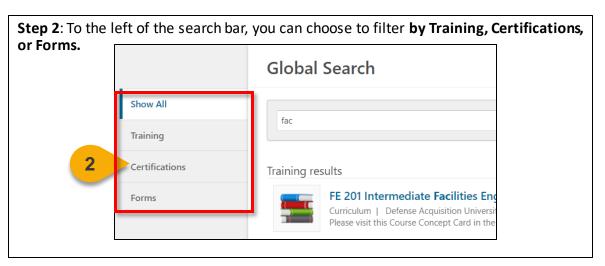
Everything Search

Training results

FE 201 Intermediate Facilities Engineering
Curriculum | Defense Acquisition University | Total Price \$0.00
Please visit this Course Concept Card in the iCatalog for more information regarding this course.

FAC 889 - Test
Curriculum | Federal - Instructor-Led (ILT) | Total Price \$0.00

FAC 089 Exam 1
Test | Federal - Online Training (OLT) | \$0.00







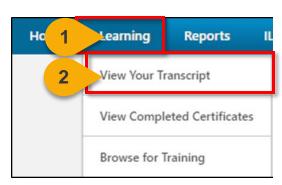
External Training



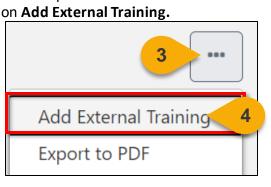
Request External Training Credit from Transcript

When you want to add an external training to your Transcript...

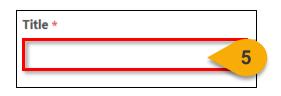
Steps 1 & 2: Hover over the **Learning** tab and click **View Your Transcript.**



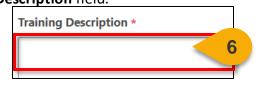
Steps 3 & 4: Click on the ellipsis button at the top left-hand corner. Then click on Add External Training.



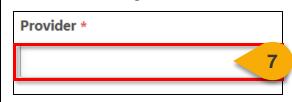
Step 5: Enter the title of your external training in the **Title** field.



Step 6: Enter a description of the external training in the **Training Description** field.



Step 7: Enter the name of the provider of the external training in the **Provider** field.



Step 8: Enter the start and end dates of your external training in the **Start Date** and **End Date** fields.



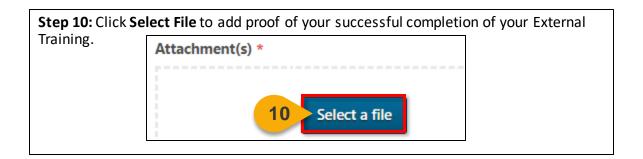
Step 9: Enter the training hours for your external training in the respective **Hours** and **Minutes** fields.

Training Hours *





Request External Training Credit from Transcript (Cont.1)





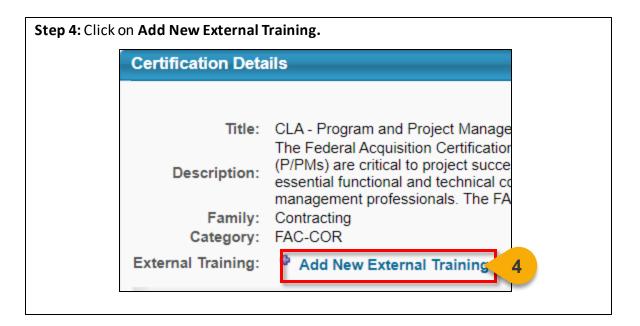


Request External Training Credit Within a Certification

When you want to request external credit from within the certification...

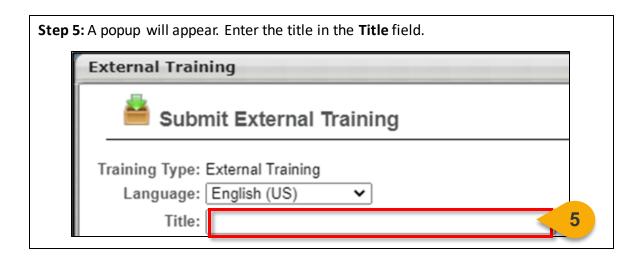


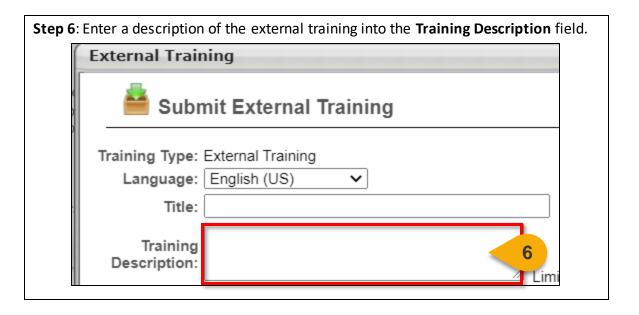


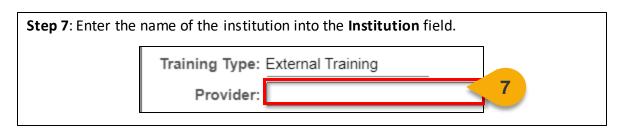




Request External Training Credit Within a Certification (Cont.1)

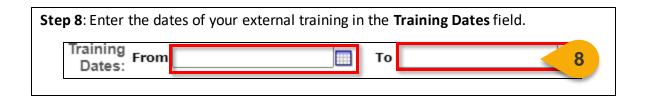


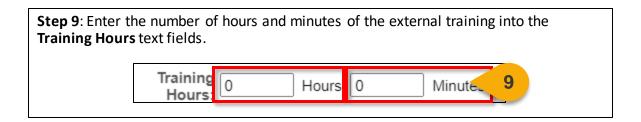


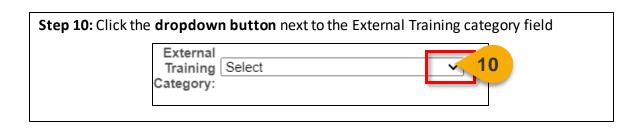


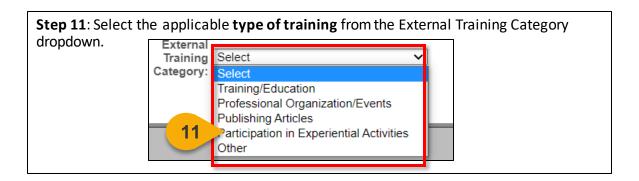


Request External Training Credit Within a Certification (Cont.2)









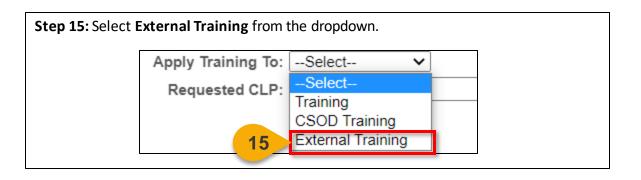


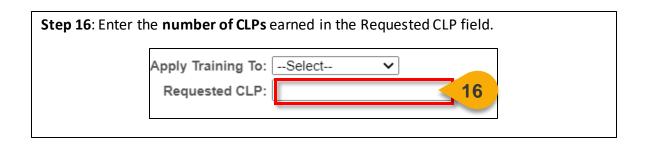


Request External Training Credit Within a Certification (Cont.3)



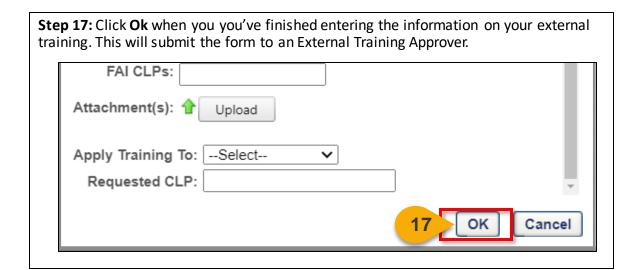








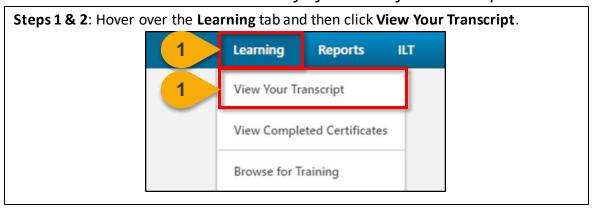
Request External Training Credit Within a Certification (Cont.4)



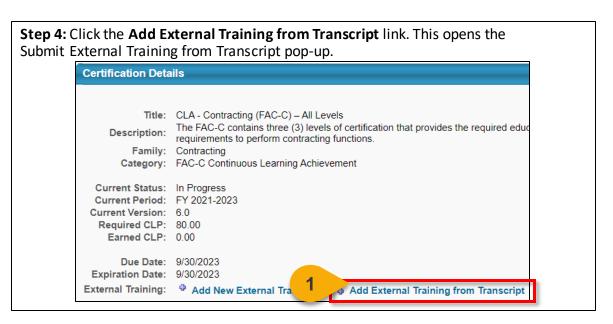


Add External Training to a Certification

When you want to submit external training from your transcript to fulfill a certification requirement...



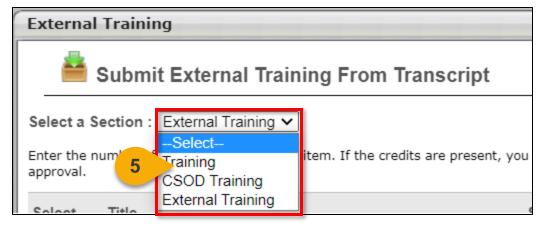


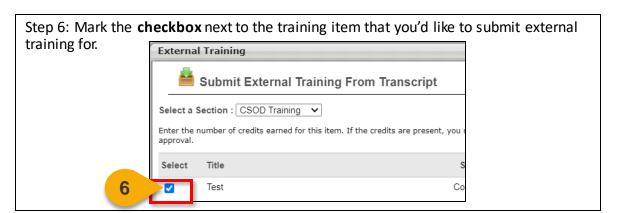




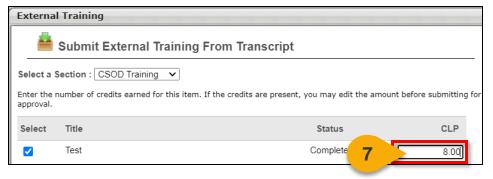
Add External Training to a Certification (Cont.1)

Step 5: Click the **dropdown** next to Select a Section to choose the section of the .certificate that the training will be applied to





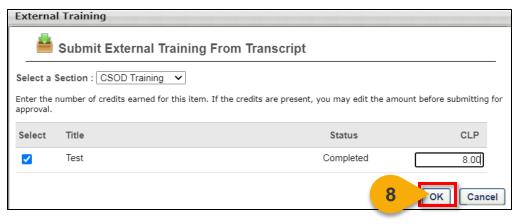
Step 7: In the **CLP** field to the right of the training item, enter the number of credits that were earned from the External Training.



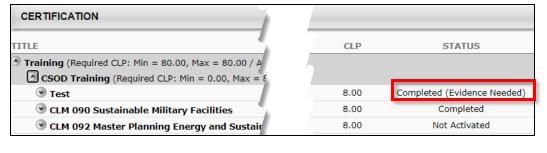


Add External Training to a Certification (Cont.2)

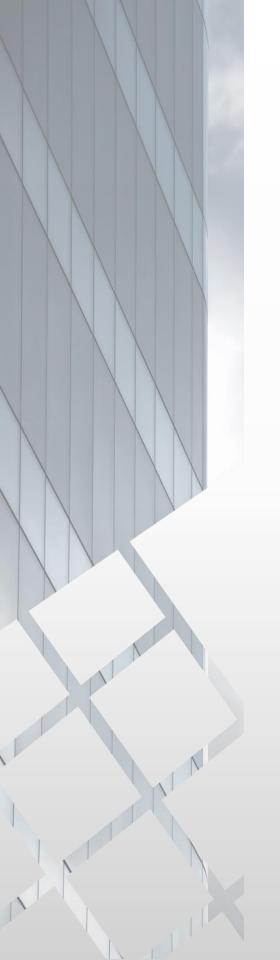
Step 8: Click **OK** to submit the training for approval. If multiple training items are selected, each item is submitted as a separate request to the certification owner, even though they are submitted at the same time.



Your External Training will be submitted for approval. The status of the training will be marked as **Completed(Evidence Needed)** until approved.







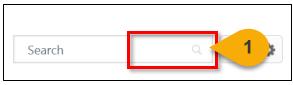
Online Training



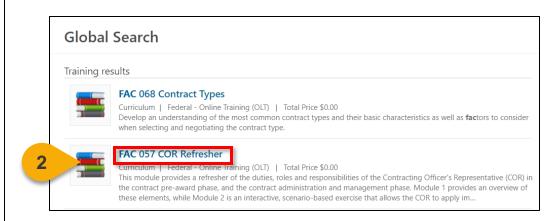
Register for Online Training (OLT)

When you want to register for Online Training...

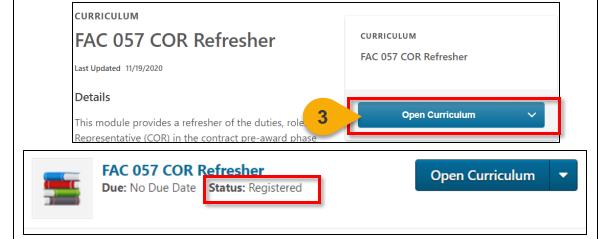
Step 1: Type the name of the OLT you would like to take into the Global Search box and click **the magnifying glass** or hit enter.



Step 2: Your search results will appear on the next page. Click the **title** of the OLT you would like to take.



Step 3: Click the **Open Curriculum** button to register for the OLT. The course will then be added to your Transcript with a status of Registered.



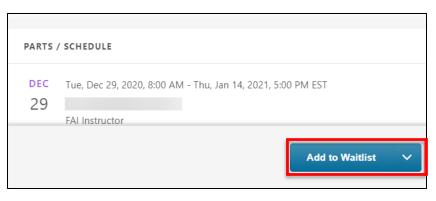


Submit an Exception Request

When you want to submit an Exception Request for a course prerequisite...

You will submit an Exception Request when you would like to register for a Session that has a prerequisite requirement that you do not meet. If granted, this request will allow you attend the course without having the prerequisite on your Transcript.

Step 1: Select the Session you would like to join and click Add to Waitlist or Request.



Step 2: A Warning will pop-up. Select Continue to submit an Exception Request.



Step 3: The status for the session will change to **Exception Requested** on your transcript.





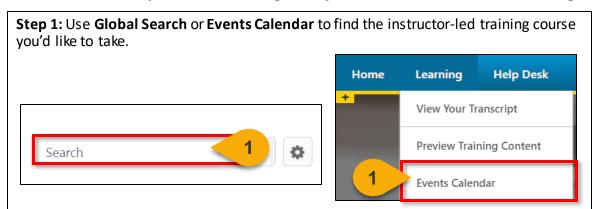


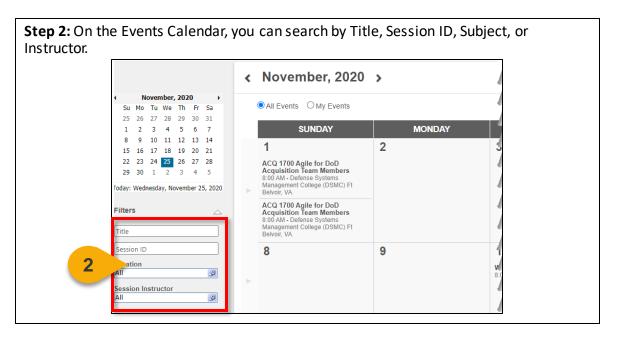
Instructor-Led Training



Register for Instructor-Led Training (ILT)

When you want to register for an Instructor Led Training...



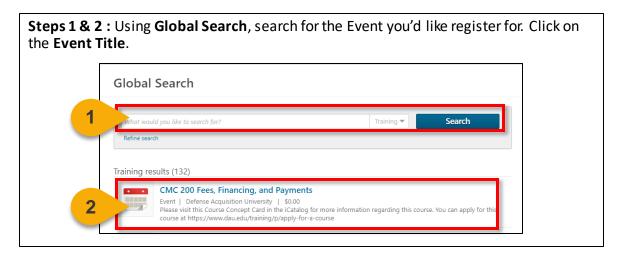


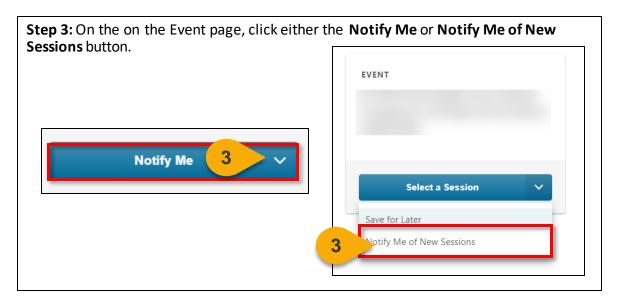




Indicate Interest in a Future Session

When interested in a course once new Sessions become available...

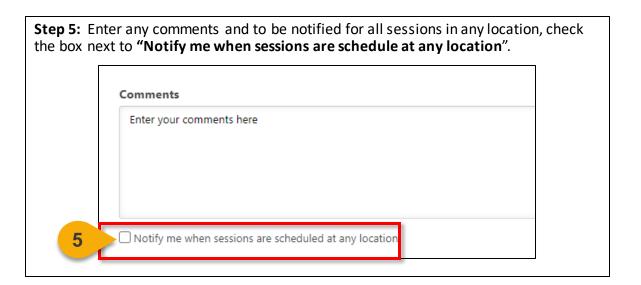








Indicate Interest in a Future Session (Cont. 1)



Step 6: Once you have completed selecting the location preferences, click the **Submit** button at the bottom of the page.





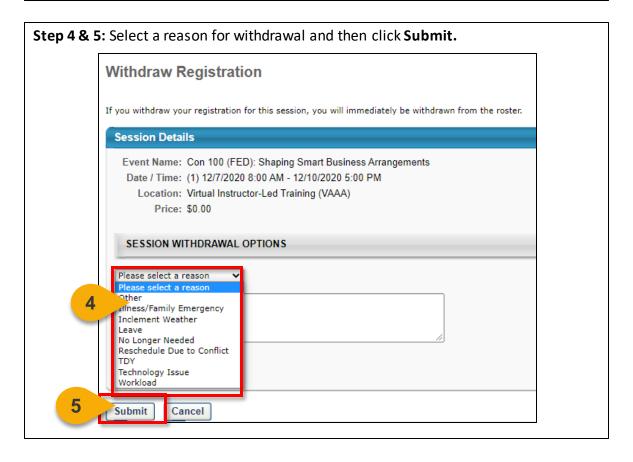
Withdraw from an ILT

When you need to withdraw from an ILT course...

Step 3: Search and find the course you wish to withdraw. Select Withdraw.

Con 100 (FED): Shaping Smart Business Arrangements (Starts 1 3 Withdraw

Due: No Due Date Status: Pending Approval





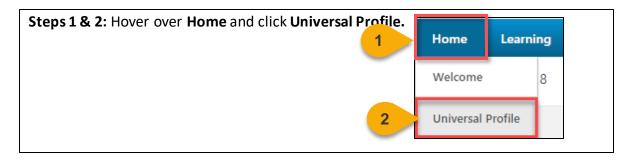


Checklists and Forms



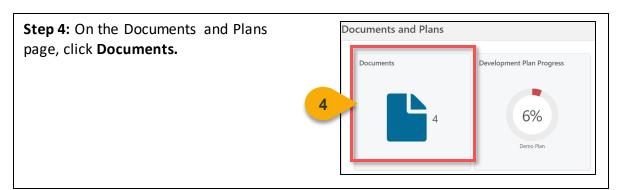
View Submitted Forms

When you want to see the forms you've submitted...



Step 3: Click on Documents and Plans.

User Record ▼ Bio ▼ Transcript Act 3 Documents and Plans





Equivalent Requests:

Contains
Equivalent/Fulfillment
Forms you have submitted.

Warrant Requests:

Contains Warrant Forms you have submitted.

User Record Updates:

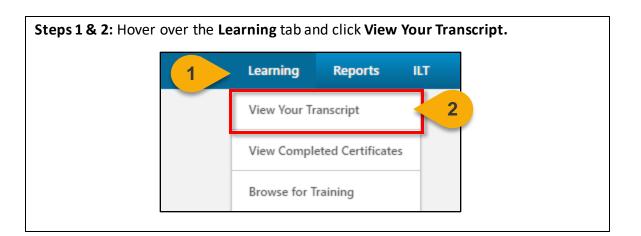
Contains User Record
Update Forms you have submitted.



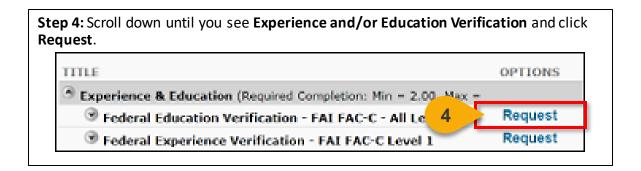
Request Education/Experience Verification

When you need to submit an Education or Experience Verification Checklist for a Certification...

Experience and Education Verification Checklists are used to validate experience and education requirements for Certifications.

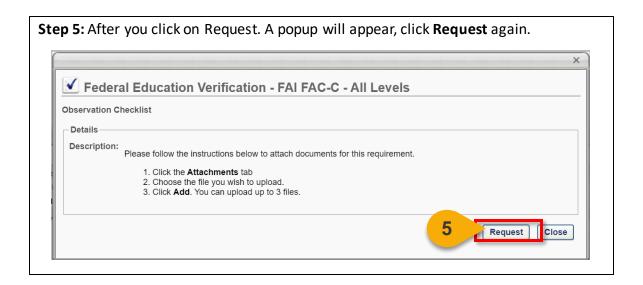


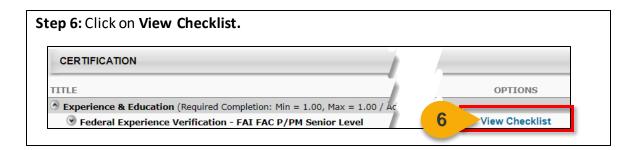


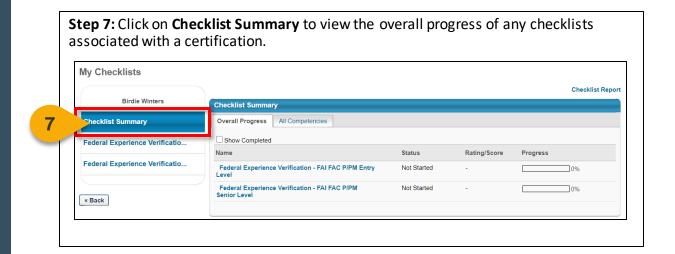




Request Education/Experience Verification (Cont.1)





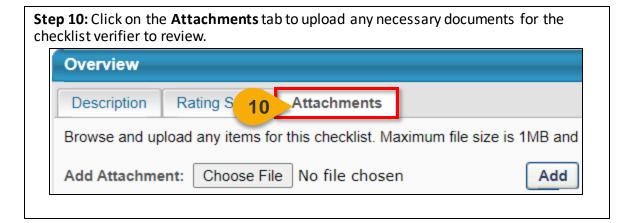




Request Education/Experience Verification (Cont.2)









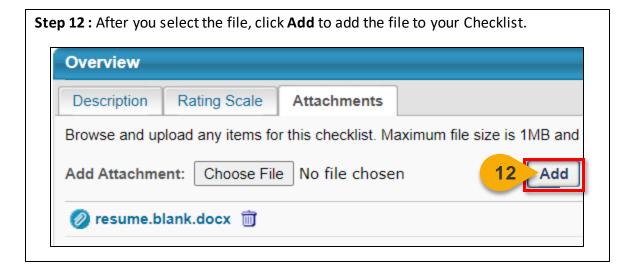
Request Education/Experience Verification (Cont.3)

Overview

Description Rating Scale Attachments

Browse and upload any items for this checklist. Maximum file size is 1MB and is limite attachments.

Add Attac 11 Choose File No file chosen Add

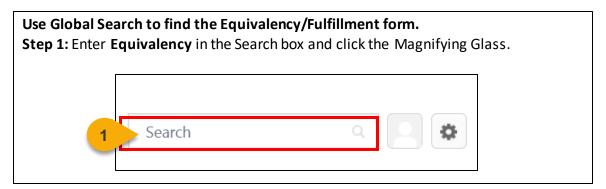


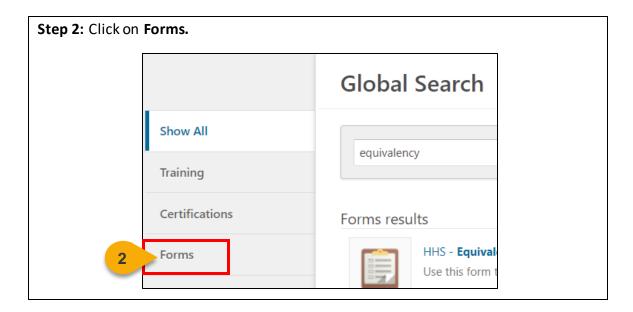


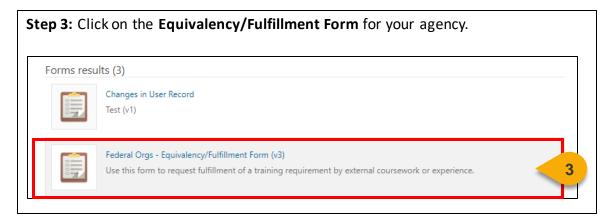


Submit an Equivalency/Fulfillment Form

When you want to request Equivalency or Fulfilment for a Course...









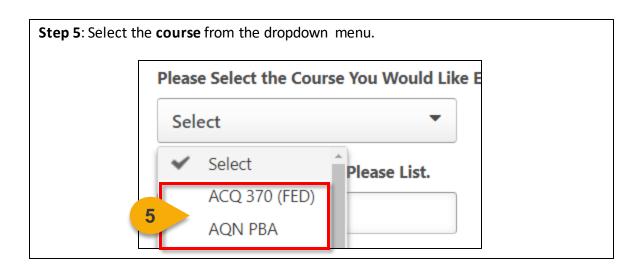
Submit an Equivalency/Fulfillment Form (Cont.1)

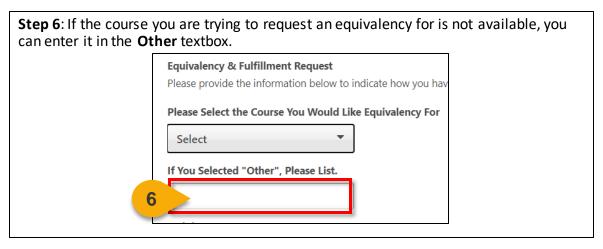
Step 4: Select the dropdown arrow to choose the course for which you would like an equivalency.

Equivalency & Fulfillment Request
Please provide the information below to indicate how you have fulfillment requirements for course equivalency.

Please Select the Course You Would Like Equivalency For

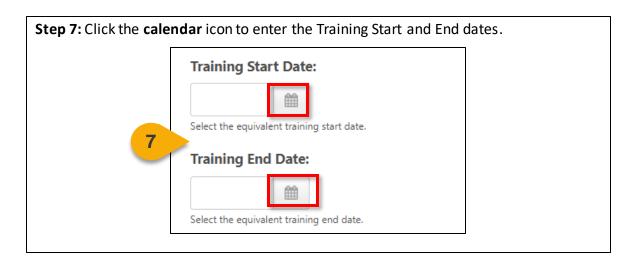
Select

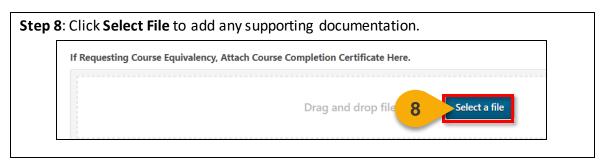






Submit an Equivalency/Fulfillment Form (Cont.2)













Certifications



Request and Manage a Certification

When you want to request a Certification...









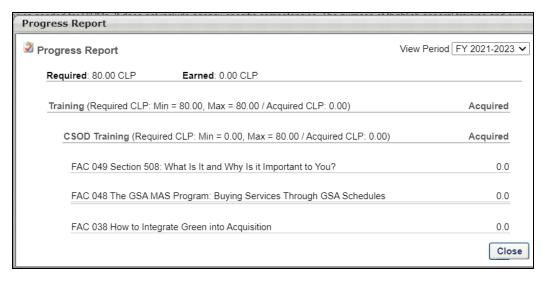


Request and Manage a Certification (Cont.1)

Step 6: From the Certification Details page, you can see what training needs to be completed to satisfy the certification requirements by clicking **Progress Report**.



A popup window will appear that displays the required CLPs, the CLPs earned so far, and list of trainings needed to complete the certification.







Create an IDP

When you want to create an IDP...

Steps 1 & 2: Hover over **Performance** and click on **Development Plans.**

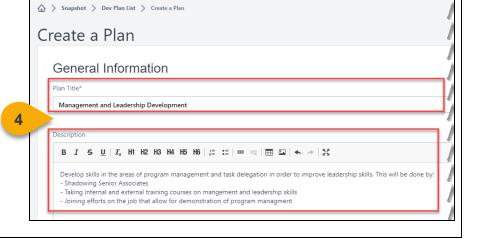


Step 3: Click on the Create New Plan button.

Development Plan



Step 4: Add a **Plan Title** and **Description** to your IDP.



Step 5: Click on the **Add Objective button** in the
Development Objectives
section.

Development Objectives

There are no development objectives. Would you like to add one?

5 Add Objective



Create an IDP (Cont. 1)

Step 6: Enter an Objective
Title.

Add Development Objective
Development Objectives represent what you need to learn or do in order to complete your development plan.

Objective Title
What skills would you like to develop?

Step 7: Select a category from the **Category** dropdown.



Step 8: Add **Development Actions**. Under Learning and Development there are three options you can utilize to add training/development actions to your Objective: **Search for Training, Browse Recommended, and Add Development Action**.

Rearring and Development

Browse Recommended

Add Development Action

Find learning opportunities to help you achieve your objective.

Browse learning and development actions that are recommended for you.

Create your own actions to make your objective happen.

Search for Learning:

Encompasses training sessions provided. It allows you to select online sessions.

Browse Recommended:

Allows you to select learning and development courses.

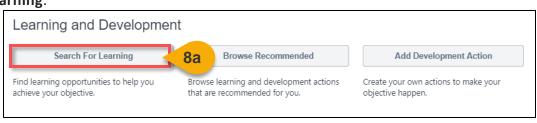
Add Development Action:

Free text that allows you to add any external training or action item you wish to include in order to develop yourself professionally.



Create an IDP (Cont. 2)

Step 8a: To add training courses available online in Cornerstone, click on **Search For Learning**.

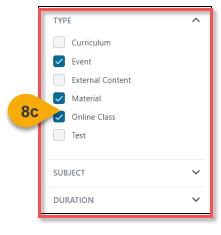


Step 8b: All the available courses will be displayed on the screen. To filter the results displayed, click on the **arrows next to the filter options** to the left of the page.



Step 8c: The filter options will expand on the screen. Select the filter you wish to apply by clicking on the **checkboxes** next to each option.

The results will be updated on the screen based on the filters you select.





Create an IDP (Cont. 3)





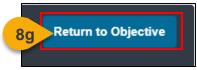
Step 8e: Select the Add to Objective link beneath any training you want to add. Multiple training courses can be selected.



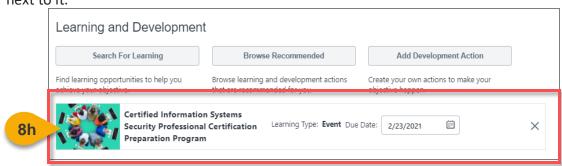
step 8f: If you change your mind, simply click on Remove from Objective and the course will be removed from your IDP.



Step 8g: Once you are done selecting the training courses to be added to your Objective, click **Return to Objective** at the bottom of the page.



Step 8h: The course(s) selected will appear on the main **Objective** screen. By default, the training due date is set up to be due 6 months from now, but this date is editable. Notice that the training can be removed from your Objective by clicking on the **X icon** next to it.





Create an IDP (Cont. 4)

Step 9a: To add action items not in the CSOD catalog to your IDP Objective, click on Add Development Action.

Learning and Development

Search For Learning

Browse Recommended

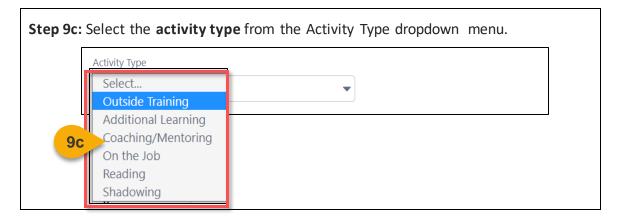
Pind learning opportunities to help you achieve your objective.

Browse learning and development actions to make your objective happen.

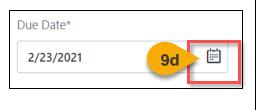
Step 9b: A pop-up window will appear on the screen. You must add at description to your development action in the Description field.

Development Action

Description*



Step 9d: Confirm the due date for the development item. By default, the due date is set up to be due 6 months from when you first create this item. To change the due date, click on the **calendar icon** in the Due Date field, or simply type in the date.



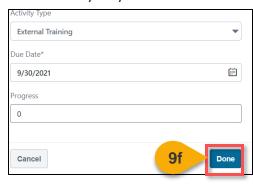


Create an IDP (Cont. 5)

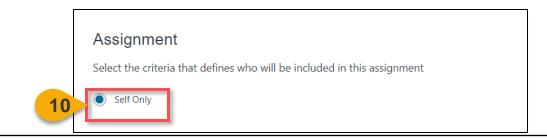
Step 9e: Update the **Progress** you have made as applicable. This is a percentage, but you don't need to type "%", just the number, e.g., for 25%, type in "25".



Step 9f: Click Done to add the activity to your IDP.



Step 10: Under Assignment, select **Self Only** to assign this IDP to yourself. If you are a Supervisor, you can assign this IDP to your employees. To assign IDPs to employees, view the Manager task aids.



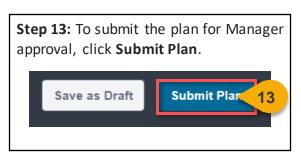
Step 11: To assign this IDP as your primary IDP (you can have multiple IDPs), check the box next to **Designate this as the Primary Plan for assignees**.





Create an IDP (Cont. 6)





Primary IDPs should be utilized as the main formal development plan for the employee. However, if the Employee would like to have other secondary development plans, they can create more IDPs, which will be listed under Other Plans.



Create an IDP from a Template

When you want to create an IDP using a template...

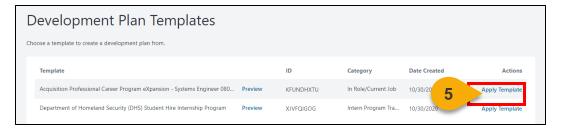
Steps 1 & 2: Hover over **Performance** and click on **Development Plans.**



Steps 3 & 4: Click on the **ellipsis** and then choose **Create Plan from Template.**



Step 5: Select the template you want to use and click **Apply Template.** You can edit the template or submit it for approval as-is.





Update IDP

When you want to update an IDP Objective, Training or Action Step...

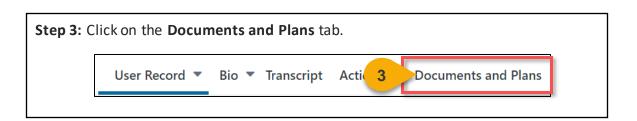
Steps 1 & 2: Hover over Home then navigate to Universal Profile.

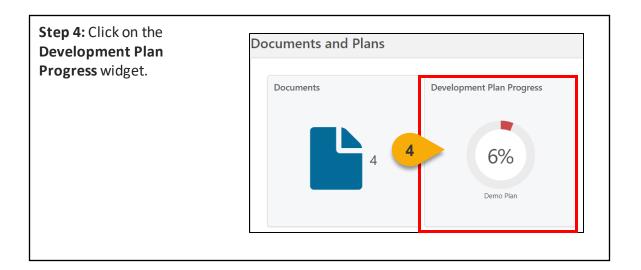
1 Home Learning

Welcome

2 Universal Profile

Scheduled Tasks





Note: You can also navigate to the IDP using the Performance tab and then clicking on Development Plans.



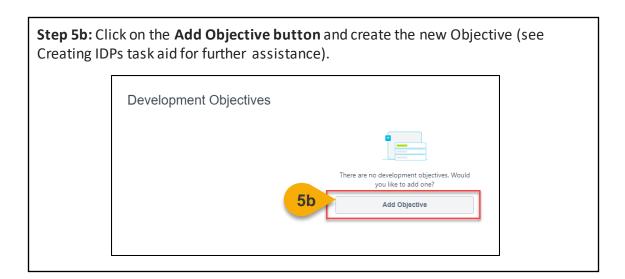
Update IDP (Cont. 1)

If you wish to add a new Objective to your IDP, follow steps 5a – 5b below.

Step 5a: Select the dropdown icon Edit option next to the IDP to which you want to add a new Objective.

elopment Plan Past Due sted: 8/15/2020

5a Edit Print



Step 6: Click on the Submit Plan button when you are ready to resubmit your plan for approval.

6 Submit Plan



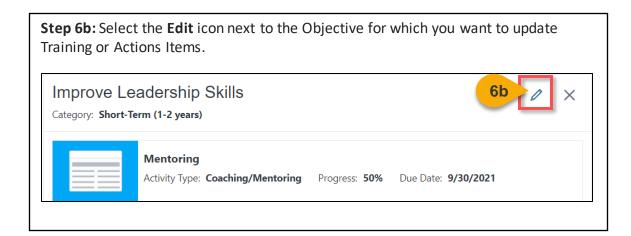
Update IDP (Cont. 2)

If you only wish to update a Training or Action Step on an Objective in your IDP, follow the steps 6a – 6g on the following pages.

Step 6a: Select the dropdown icon Edit option next to the plan with the Objective you want to update.

elopment Plan Past Due ated: 8/15/2020

6a Edit Print



Step 6c: To add training or Development Actions, choose from the options within Learning and Development.

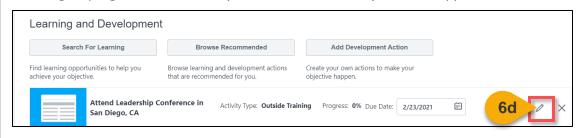
Learning and Development

Search For Learning
Browse Recommended
Add Development Action
Find learning opportunities to help you
Browse learning and development actions
Create your own actions to make your

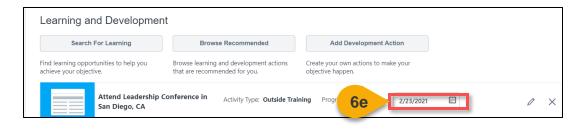


Update IDP (Cont. 3)

Step 6d: You can edit Development Actions by clicking on the **Edit** icon next to it. When in editing mode, you can update anything in the Development Action, including its progress. You can only cancel IDPs after they've been approved.

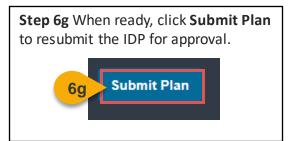


Step 6e: For training courses that are NOT Development Actions, you may update the due date by clicking on the **Due Date field** or delete it by clicking on the **X icon** next to it. Training course completions will be updated automatically as you complete these training courses on your transcript.



Step 6f: Once all the changes have been made to your IDP's Objective, click on the **Save and Return to Plan.**







Cancel IDP

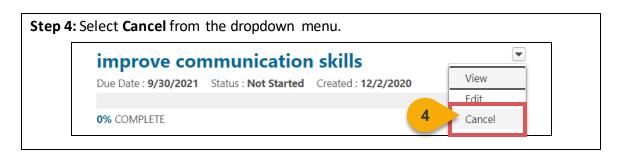
When you want to cancel an IDP...

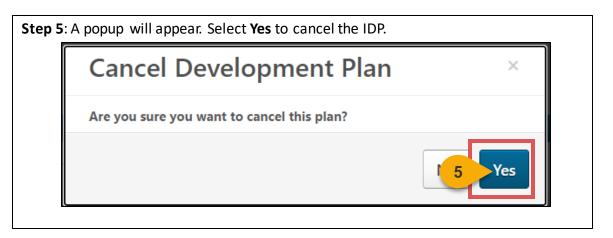
Steps 1 & 2: Hover over the Performance tab and then click Development Plans.

Help D 1 Performance

Development Plans













Reports



View Standard Reports

When you want to view Standard Reports...

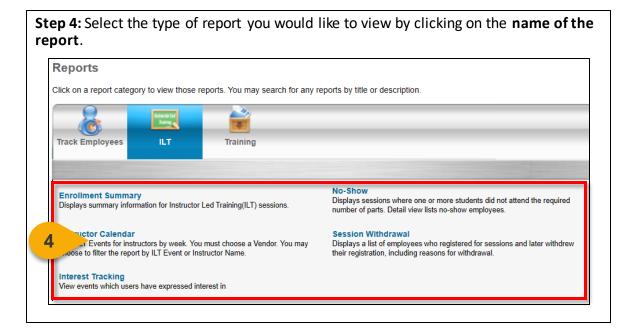
Steps 1 & 2: Hover over the Reports tab and then click Standard Reports.

Lear 1 Reports ILT Content Admin Help Desk

2 Standard Reports

Integration Reports

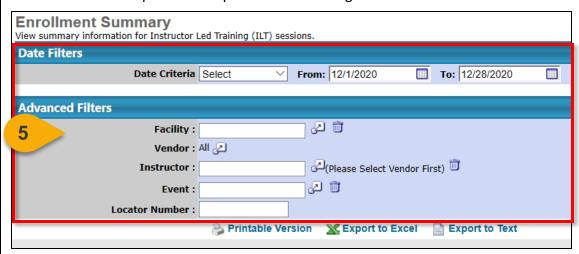




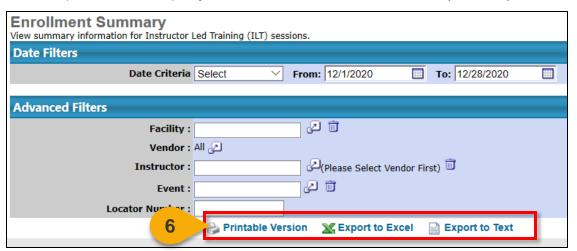


View Standard Reports (Cont.1)

Step 5: Enter **data** into the filters you would like to apply to the report. The filters available will vary depending on the report selected. The system will alert you if you try to run a Standard Report with required fields missing.



Step 6: Choose how you would like the report to export: **Printable Version, Export to Excel, or (when available), Export to Text.** The file will download to your computer.

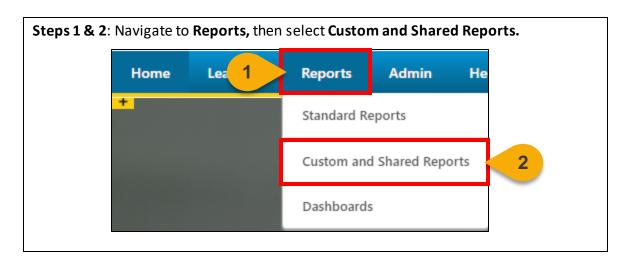


Note: Click "Yes" to open the Excel option after the download has completed.



View Custom Reports

When you want view custom or shared reports...

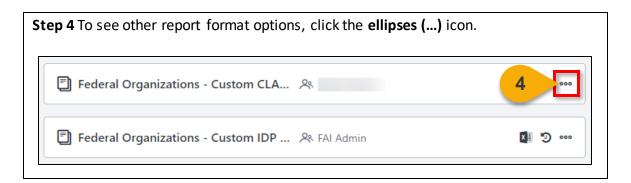


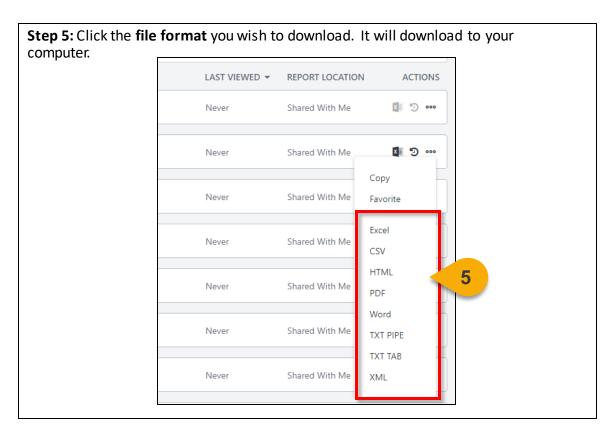
Step 3: You will arrive at the Custom and Shared Reports page. Here you will see all custom reports that you have created. Click on the **title** of the report to view it.





View Custom Reports (Cont.1)

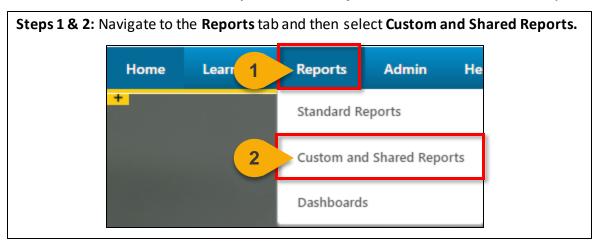


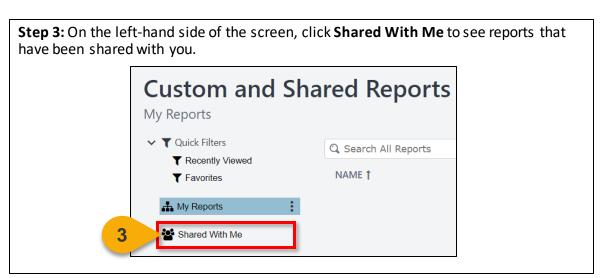


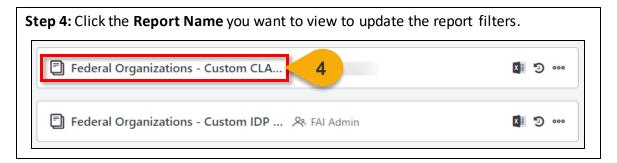


Filter and Download Custom Reports

When you want to filter and download a report...

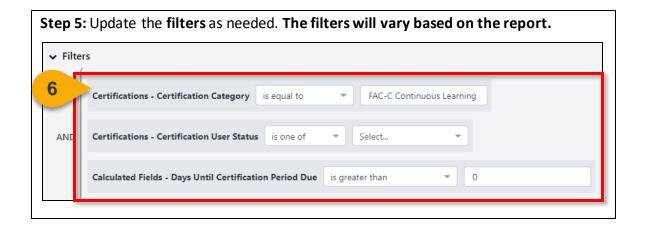




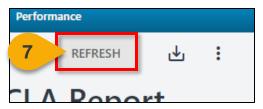




Filter and Download Custom Reports (Cont. 1)



Step 7: Click **Refresh** in the top right corner to see a sample of the newly-filtered report on the bottom portion of the page.



Step 8: Click the **Download Options icon** in the top right corner to see the formats available for this report.



Step 9: Choose the **File Format** in which you would like to download the report. The report will download to your computer.

